



No 2001

SPEAK UP!

Please let us know how we're doing so we can better serve you.

Repair Technician: _____

Date: _____

Central Fleet is committed to providing you with safe and reliable equipment that is repaired correctly the first time. Please take a moment to complete this Comment Card to let us know how well we met your expectations in these areas. After you complete this card, drop it in the Comment Box at the Service Desk or put it in a "pony envelope" to Central Fleet Management. We sincerely appreciate the time and thought you put in to completing this card!

How satisfied were you with:

1. The time it took to repair your equipment?
Excellent ☐ Good ☐ Fair ☐ Poor ☐
2. Courtesy shown by our service personnel/technicians?
Excellent ☐ Good ☐ Fair ☐ Poor ☐
3. Correction of the problem?
Excellent ☐ Good ☐ Fair ☐ Poor ☐
4. Our overall performance?
Excellent ☐ Good ☐ Fair ☐ Poor ☐
5. Assistance offered by our supervisor(s) Heavy or Light?
Excellent ☐ Good ☐ Fair ☐ Poor ☐
6. Assistance offered by Parts Dept/Office Staff?
Excellent ☐ Good ☐ Fair ☐ Poor ☐

Comments and suggestions: _____

Name (optional): _____

Department: _____